

title of Paper (maximum of 90 characters incl. spaces)

Acceptance Criteria – How, Where & Who?

Presenter

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Session Format

Workshop Tutorial Industrial project papers Academic presentations

Possible Presentation Languages

English German

Instructional Skill Level

Introductory Intermediate Advanced

Target Group

Test managers, Project leaders, Business

Keywords

- Software Quality Management Software Testing
- How to make SMART acceptance criteria
- Where to use acceptance criteria
- Who have to make acceptance criteria
- Is there a 1 to 1 relationship with requirements
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Abstract

During the track the views of different stakeholders are made clear. Everybody talks about Acceptance Criteria in IT-projects, but are all stakeholders using them?

- How to make Acceptance Criteria SMART? Does every stakeholder want's SMART acceptance criteria or is it easier for them to have acceptance criteria that are not that SMART.
 - Is there a 1 to 1 relation with requirements?
 - How relate Acceptance Criteria to each other? Some stakeholders are using acceptance criteria, but are overruled by other stakeholders or aren't even involved in the risk assessments.
 - Are acceptance criteria in scope of only the the IT-project or is there more?
 - Is there one type of Acceptance Criteria or are there more? Defining specific and general acceptance criteria by different stakeholders.
 - In which project phase are Acceptance Criteria Relevant? Using acceptance criteria in different test levels and at the end of a project.
 - Examples of Acceptance Criteria are given.
 - How Acceptance Criteria are implemented in a large financial company in relation to requirement and acceptance management.
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Biography

- Berend has studied Electrical Engineering with a specialisation Business Administration. After his study Berend worked for almost 13 years at Hollandse Signaal Apparaten as intermediary between the Production Division and the IT Department with special attention to Design and Testing. Since 1992 Berend works at ING within Operations & IT Banking as Process Manager for all the Change Delivery Processes.
- As a mathematician, Martin started working in Software Engineering in 1988. The first 7 years of his career he mainly worked on testing and QA and some software development. In 1996 Martin switched to ING TestCentre, where he developed test standards and techniques. Since 1999 Martin has worked as a process manager in OPS&IT Banking, responsible for project management and project preparation, QA and testing.

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