

Title of Paper

The Quality Challenge for joined up Government A Criminal Justice Case Study

Presenter

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Abstract

In 2002 the Criminal Justice Organisations of Northern Ireland established a joint programme to improve their performance by sharing information electronically.

The work of the programme was:

- To plan the rationalisation and improvement of business processes and information flows that exploit modern information technology;
- To create a data sharing mechanism and core infrastructure that will enable the efficient and effective passage of information;
- To support the adaptation of the systems within the participating organisations to store, retrieve and process this data appropriately; and
- To facilitate changes in the administration and working practices to ensure that all the expected benefits of the new information systems are achieved.

This presentation describes the challenges of the programme and the approach to ensuring that the programme delivered quality products leading to a step change in efficiency and effectiveness.

Biography

Mary Scullion is a Programme Manager working in the Delivery and Innovation Division of the Department of Finance and Personnel in the Northern Ireland Civil Service. She has over 25 years experience of programme management and management of service delivery in both the private and public sector. She has been involved in a variety of programmes with multiple stakeholders and has covered the complete spectrum of business analysis, requirements definition, business case development, procurement, implementation and benefits realisation.
