

## Title of Paper

# Don't take the P out of Testing

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## Presenter

Mike Hendry, Unum

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## Level

Introductory       Intermediate       Advanced

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## Target Group

Test Managers       Practitioners       Both

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## Key Points

- It is important to have a purpose for your testing organisation
  - People are the most important asset in a successful test organisation
  - Process is important but you should not be a slave to it
  - The characteristics of a good test analyst
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## Abstract

Testing is now seen by many companies in many industries as a Profession in its own right, and it has been recognised as an essential part of the development life cycle and business change in many more. Mike has created this recognition in two leading insurance companies and been instrumental in improving the quality of business solutions and delivering real benefit at both.

For years Mike has attended the SIGiST and other conferences taking all he can get, filched loads of good ideas from scores of books and attended every course he could get his employer's to pay for. This presentation seeks in some way to repay that debt and give something back to the testing community now that he has tested some of these teachings. In this presentation Mike will share with you the things that have worked and those that have not, in building and managing a testing function. Many of the ideas can also be applied at a personal level as well. Although this has been proven within Financial Services, most of this is transferable to any industry.

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## Biography

Mike Hendry is Head of Corporate Acceptance Testing at Unum and is the Secretary of the BCS Specialist Group in Software Testing. He has 16 years IT and Business Change experience in a variety of disciplines including Project Management, Business Analysis, Application Development Management and of course his first love, Testing. Mike has spent all of his working life in the Financial Services industry (22 years) or in the Retail Drinks industry (as a part-time Barman for 10 years concurrent with his other jobs). This eclectic career path has given Mike a variety of experiences to draw upon and apply with a passion to his chosen professions of Testing and Leadership.

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